

TONY DECICCI FURNITURE MAKER

130 Yearsley Mill Road
Media, PA 19063

VOICE 610.892.8065 FAX 610.892.8066 EMAIL decicci@home.com

Alan Horowitz
Young Adjustment Company Inc.
121 South Independence Mall East
Philadelphia, PA 19106-2412

November 29, 2000

RE: fire loss 9/15/00
Anthony DeCicci
711 Long Lane
Upper Darby, PA

Dear Mr. Horowitz:

I've been told that the greatest expression of appreciation for a job well done is to promptly pay one's invoice. Well that I've done, but I wanted to just take a moment to personally express my thanks.

Young Adjustment handled my claim with care, efficiency and attention to detail. Even though this was a small matter, I always felt that my concerns were being addressed in a timely and conscientious manner.

I will highly recommend Young Adjustment.

Sincerely,

Tony DeCicci

<http://members.home.net/decicci>