D.H. Cutler Realty Company 2480 Presidential Way, # 502 West Palm Beach, FL 33401 Telephone (267) 980-8809

February 15, 2001

Mr. David Horowitz Young Adjusting Company 900 Lenmar Drive Blue Bell, PA 19422

Re; Fire Loss - Cutler Plaza, Levittown

Dear David;

I wanted to drop you a note and again thank you for your Companies excellent services during our recent fire loss at Cutler Plaza. Your services were well worth the fee and we would not hesitate to use your services again in the future.

When we first had the fire, we were immediately swamped with calls and visits from competing adjusters. Most of them were either 'Shady' or of 'Questionable' character. Both you and Joe Markham of your staff immediately put my mind at ease and I never have regretted the decision to use your Companies services. Everything was handled in a very professional manner and I think that this was recognized also by the Insurance adjuster. This in itself I feel contributed to the ability to obtain a larger settlement.

The final check received certainly exceeded my expectations and well paid for your services. Again, thank you for all of your efforts and we look forward to working with you in the future!

Sincerely,

Brett A. Sorge