

BOYDS

PHILADELPHIA

In the early morning hours of November 30, 2015, we had a fire in the 5th floor tailor shop of Boyds Philadelphia. Boyds, a well-known Philadelphia retailer, occupies a 65,000 square foot 100+ year old building in Center City Philadelphia.

While the fire itself was relatively confined, the automatic sprinklers were set off and the Fire Department arrived very quickly and put a great deal of water on the fire to keep it from spreading to other parts of the store. The water filled the entire 5th floor destroying not only the tailor shop, but our company offices. The water leaked down to the 4th floor and aside from the physical damages destroyed an entire floor of retail clothing as well as customer merchandise waiting for pick up. The odor of smoke was pervasive throughout the entire building. We had never faced anything like this before.

Our first call was to David Horowitz of Young Adjustment. Although we had never needed his services before, his reputation as a Public Adjuster was well known in the Philadelphia area. Within hours, David arrived on the scene with a group of his professionals who immediately went to work securing the scene, taking extensive photographs, calling the insurance company to report the loss and contact the insurance company adjuster. In addition, another group began planning the emergency cleanup task by bringing in a restoration company to deal with the water and smoke and start ventilating and drying out the building. Still others, contacted general contractors to start getting estimates for more permanent repairs to enable us to get back in business as quickly as possible.

The accounting and inventory staff at Young Adjustment came in to work with Boyds financial staff to gather inventory and fixturing damage information as well as to start preparing a preliminary claim to the insurance company to get funds advanced for the cleanup.

While the store was only closed for one week, it was many months until all the work was completed, and we were operating somewhat normally. But this could not have been accomplished without the constant diligence and very professional work of Young Adjustment and their staff in working with our staff, the insurance company and the contractors.

We highly recommend them for all your insurance adjustment needs and know that they will do as good a job for you as they did for us.

Sincerely,
Kent Gushner